

Crisis Intervention Information Sheet

Purpose:

Immediate assessment, short term care, and referral for mental health **emergencies**

Hotline	
<p>Keystone Health Crisis Intervention Hotline (Franklin County)</p> <ul style="list-style-type: none"> ● Operated by Keystone Health ● Available 24 hours per day, 7 days per week, 365 days a year ● (717) 264-2555 or 866-918-2555 	
Mobile Crisis	
<p>Mobile Crisis (York and Adams Counties):</p> <ul style="list-style-type: none"> ● Operated by TrueNorth ● Available 24 hours per day, 7 days per week, 365 days a year ● Will come to the home or school to assess the student ● Will divert to Memorial Hospital or Hanover Hospital if inpatient is required ● Patient/parent can request York Hospital ● 1-866-325-0339 or 717-637-7633 	<p>Keystone Health Crisis Intervention Program (Franklin County)</p> <ul style="list-style-type: none"> ● Operated by Keystone Health ● Available 24 hours per day, 7 days per week, 365 days a year ● (717) 264-2555 or 866-918-2555 <p>*Mobile Crisis is available by request by a local agency, school, or law enforcement</p>
Walk In Clinics	
<p>TrueNorth Wellness Services Crisis Walk-In</p> <ul style="list-style-type: none"> ● 33 Frederick St., Hanover, PA ● Operated by TrueNorth ● Available Monday-Friday 8 a.m. to 8 p.m., excluding major holidays ● Free Service ● Potential for hospitalization from walk-in center ● 717-637-7633 	<p>WellSpan Crisis Intervention 1101 South Edgar Street, Suite C, York</p> <ul style="list-style-type: none"> ● Operated by WellSpan ● Available 8 a.m. to 8 p.m. Monday through Friday ● An option to avoid the emergency room which can be busy and overwhelming ● Available if student is safe, cooperative, and seeking help voluntarily ● Staff on site ● 1-800-673-2496 or 717-851-5320
<p>TrueNorth Wellness Services Gettysburg Site</p> <ul style="list-style-type: none"> ● 44 S. Franklin St., Gettysburg, PA ● Operated by TrueNorth ● Available Monday-Thursday 8 a.m. to 8 p.m., Friday 8 a.m. to 5 a.m., call ahead prior to visiting, excluding major holidays ● Free Service ● Potential for hospitalization from walk-in center ● 717-637-7633 	

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Hospitals	
<p>UPMC Memorial Hospital, York</p> <ul style="list-style-type: none"> ● Operated by TrueNorth ● Available 24 hours per day, 7 days per week, 365 days a year ● Diverts patients arriving via ambulance ● Staff not always on site, but called in after patient is medically cleared ● 717-843-8623, request emergency department 	<p>York Hospital and Gettysburg Hospital:</p> <ul style="list-style-type: none"> ● Operated by WellSpan ● Available 24 hours per day, 7 days per week, 365 days a year ● Option if there is a potential to need restraint or medication ● Community hospital ● Staff on site ● 1-800-673-2496 or 717-851-5320
<p>UPMC Hanover Hospital</p> <ul style="list-style-type: none"> ● Operated by TrueNorth ● Available 24 hours per day, 7 days per week, 365 days a year ● Diverts patients arriving via ambulance ● Staff not always on site, but are called in after patient is medically cleared ● 717-316-3711, request emergency department 	<p>Keystone Health Crisis Intervention Program 112 N. Seventh Street (in an office next to the Chambersburg Hospital's Emergency Department) Chambersburg, PA 17201</p> <ul style="list-style-type: none"> ● Operated by Keystone Health ● Available 24 hours per day, 7 days per week, 365 days a year ● Walk In is available Monday through Friday 8 a.m. to 7 p.m. ● (717) 264-2555 or 866-918-2555

Contacts

Keystone Health	TrueNorth	WellSpan
(717) 264-2555 866-918-2555	1-866-325-0339 717-637-7633	1-800-673-2496 717-851-5320
Jackie Ulmer, Supervisor at Chambersburg Hospital 717-267-7481 Kelly Goshen Director of Keystone Behavioral Health (717) 709-7930	Jayne Wildasin, Director of Crisis Intervention, TrueNorth 717-632-4900 x1447	Jen Richard, Director of Crisis Intervention, WellSpan 717-851-5650